

Wisconsin Coverage Connections Referral Guide for CESAs

What to Watch & Listen For:

- Uninsured Children
 - Low income families in need of help
- Children who need or are already receiving food assistance who might also need health coverage
 - Complaints of Medical Bills/Debt
- Families where parents have coverage but children do not
 - Families curious about how to renew coverage
 - Families saying they have been dropped from coverage

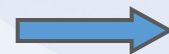
What to Say to the Family:

- You'd like to direct the family to someone who can provide assistance!
- Provide them with the assister's contact phone number and website
 - Best Practice: Call ahead or call with the family
- Best Practice: Check back to make sure the family connected!

Who to Refer to?

- Navigators, for eligibility and enrollment assistance
- Which navigator? Look at the target county, if there's time.
Otherwise, any can direct your call!
 - ABC for Health for complex case assistance

Contact information on reverse side



Referral Guide for CESAs

Northwest Wisconsin CEP, Inc.

Serving Counties: Ashland, Bayfield, Burnett, Douglas Iron, Price, Rusk, Sawyer, Taylor, & Washburn

ASK FOR:	PHONE	WEBSITE
<i>Navigator</i>	1-888-780-4237	www.nwcep.org

Workforce Connections, Inc.

Serving Counties: Buffalo, Crawford, Jackson, Juneau, La Crosse, Monroe, Trempealeau, Vernon,

ASK FOR:	PHONE	WEBSITE
<i>Navigator</i>	1-800-742-5627	www.workforceconnections.org

Workforce Resources, Inc.

Serving Counties: Barron, Chippewa, Clark, Dunn, Eau Claire, Pepin, Pierce, Polk, St. Croix

ASK FOR:	PHONE	WEBSITE
<i>Navigator</i>	1-800-472-5522	www.workforceresource.org

ABC for HEALTH, INC.

www.abcforhealth.org
www.healthwatchwisconsin.org

ASK FOR:	PHONE	EMAIL
Brynne McBride	608-261-6939	bmcbride@safetyweb.org
Mike Rust	715-485-8525	miker@co.polk.wi.us

The project is supported by Funding Opportunity number: CMS331500-01-00 from the U.S. Department of Health & Human Services, Centers for Medicare & Medicaid Services. The contents provided are solely the responsibility of the authors and do not necessarily represent the official views of HHS or any of its agencies.