



Lifeline Phone & Internet Assistance Program—An Overview

What is Lifeline?

Federal program that provides financial assistance for:

- Phone services
- Internet services
- Bundled phone and internet services

OR

A free cell phone with prepaid monthly minutes

What are the phone covered services?

Covered services include:

- Residential line
- 120 local calls
- 9-1-1 calls
- Federal subscriber line charge



How does Lifeline work?

Lifeline provides a subsidy of \$9.25 to local phone and broadband providers which decreases the cost of the bill that individuals or families would have to pay for these services.



Lifeline—How to Apply

Why is Lifeline important?

Lifeline helps people get, use, and keep their healthcare coverage! Lifeline access helps people:

- Apply for and keep health care coverage
- Make doctor appointments
- Renew prescriptions
- Obtain medical information

And much more!

Who is Eligible to Apply?

Households with incomes less than 135% of the federal poverty level are eligible for the program. Also, anyone eligible for SSI, Medicaid, or Foodshare is also eligible for Lifeline. Certain tribal programs also make someone eligible for Lifeline services.



How Do You Apply?

First choose a phone or broadband company in your area that offers Lifeline services. Next, ask the company for a Lifeline application. Before you call, have the following information on hand:

- Full legal name
- Date of birth
- Last 4 digits of your Social Security number (or tribal identification number)
- Address
- Documents to prove your identity such as ID or Driver's License, etc.

Your application will be processed and you may need to fill out additional forms

If and when you are approved, your company will apply the Lifeline discounts towards your existing service bill.