

Lifeline Information

Monthly Discounts on Phone or Internet

What is Lifeline?

Lifeline is a federal program that provides a discount on phone and internet services to eligible households. Enrolling in Lifeline means saving money on your phone and internet bills. The discount for qualifying broadband is generally \$9.25/month. Voice Only Services have a \$5.25/month discount. (Voice Only expires Dec. 2021.)

Who Qualifies for Lifeline?

Households qualify for Lifeline if they are enrolled in Assistance Programs such as BadgerCare, Medicaid, FoodShare, SSI, Section 8 Housing, or Tribal Programs. Your household may also qualify if you are at or below 135% FPL. You can sign up if your child or dependent qualifies for any of these programs as well.

How to Apply:

2-Step Process:

- Determine your eligibility by using the National Verified Tool at <u>https://www.checklifeline.org/lifeline</u> or by mailing in a paper application.
- Enroll with an authorized provider once you have your "eligibility determination" from the National Verifier. Find a provider near you: <u>https://psc.wi.gov/Documents/USF/</u> <u>lifelineContacts.pdf</u>

Need Help?

Wisconsin's PSC Internet & Phone Helpline: 608-267-3595, Monday-Friday 7:45am-4:30pm (English & other languages)

Call ABC for Health at: 1-800-585-4222; Email: info@safetyweb.org







Emergency Broadband Benefit

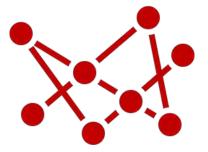
Connecting Households to the Internet During the Ongoing COVID Pandemic

What is the Emergency Broadband Benefit?

The Emergency Broadband Benefit is a \$50 per month discount on internet services for qualifying households. It was started to help households struggling to connect to work, school, and services during the COVID pandemic. The Benefit is up to \$75 per month for households on Tribal Lands. Households can also get a \$100 equipment discount on qualified purchases.

Who Qualifies?

Households qualify if they are enrolled in Assistance Programs such as Lifeline, BadgerCare, Medicaid, FoodShare, SSI, Section 8 Housing, Free/ Reduced Cost School Meals, and more. You can have Lifeline and Emergency Broadband discounts at the same time!



How to Apply:

If you have existing internet service, start by calling your Internet Service provider and asking for the Emergency Broadband Benefit and equipment discount.

You can also go to <u>https://getemergencybroadband.org/</u> to apply online or enroll directly through an approved, participating broadband provider: <u>https://www.fcc.gov/emergency-broadband-benefit-</u> <u>providers#Wisconsin</u>



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